**User Story Number:** USRX-175

**User Story Name:** The ECME User Screen should not display the comment pharmacy made when the reject was ignored if a claim is resubmitted

**Priority:** (High, Medium, Low)

**Rational ID:**

**Service Request Number:**

**Author:** Name/Role

# Background

Enhance the ECME User Screen - The ECME User Screen should not display the prior pharmacy and OPECC comments when a claim is resubmitted. (The comment should still be viewable from the CMT Add/View Comments action.) Display “Comments for Prior Transactions Suppressed” instead of displaying any previous comments on the ECME User Screen. If the most recent comment is for the current transaction, it will continue to display.

Saw the issue after FY15 patch, when functionality was changed to prevent OPECC from closing claims on pharmacist worklist.

# Story

As an OPECC, I want to see “Comments for Prior Transactions Suppressed” instead of pharmacist comments for previous rejects on the current transaction on the ECME user screen, so that I do not get confused when trying to determine the action taken for the current reject.

# Conversation

Claim rejects. Pharmacist may ignore the reject error. Claim is later resubmitted. After resubmission, the original ignore message still shows and is confusing since it looks like the comment applies to the recent reject.

Want the comment for most current transaction to display on the ECME user screens – do not display any comments for previous transactions. Comment is stored at the reject level. Desire to display “Comments for Prior Transactions Suppressed” instead of pharmacist comments for previous rejects on the current transaction on the ECME user screen.

Want to filter out any pharmacy comments on previous transactions and display “Comments for Prior Transactions Suppressed” instead.

Want to see the original comment on other screens (current functionality – no change desired)

# Detailed Listing of Acceptance Criteria

|  |  |  |
| --- | --- | --- |
| Requirement ID | Description | External Dependency  (Y/N)  If Y, provide organization and description |
| USnnn.xx.01 | I want to see “Comments for Prior Transactions Suppressed” instead of pharmacist or OPECC comments for previous rejects on the current transaction on the ECME user screen (JULIE \_ CHECK BE OPECC called out everywhere Pharmact comments |  |
|  | I want to see the most current comment for rejects on the current transaction on the ECME user screen |  |
|  |  |  |
| USnnn.xx.02 | I want to see all pharmacist comments on all other screens (no change) |  |

# Constraints

# Assumptions

n/a

# Approval Signatures

|  |
| --- |
|  |

|  |
| --- |
| For versioning, v.10 follows v0.09 (not v1. v1, which is reserved for a final, formally-approved document). |

**Revision History**

|  |  |  |  |
| --- | --- | --- | --- |
| Date | Version | Description | Author |
| mm/dd/yyyy | v0.01 | Original | xxx |
|  |  |  |  |